

Spectator Safety NOS for Steward job roles

Unique Reference Number	Existing title of the standard (2014/15 review)	Proposed title of the standard	Job role	Who owns the standard
SKASS1	Prepare for spectator events	Prepare for spectator events	Steward	SkillsActive
SKASS2	Control the movement of spectators and deal with crowd issues at an event	Control the movement of spectators and deal with crowd issues at an event	Steward	SkillsActive
SKASS3	Help to manage conflict	Help to manage and resolve conflict	Steward	SkillsActive
SKASS4	Control and manage people at a spectator event for further action	Intervene to control and manage people at a spectator event	Steward	SkillsActive
SKASS5	Deal with incidents	Deal with incidents at a spectator event	Steward	SkillsActive
CFACSD8	Work with others to improve customer service	Work with others to improve customer service	Steward	CfA

Spectator Safety NOS for Senior Steward job roles

Unique Reference Number	Existing title of the standard (2014/15 review)	Proposed title of the standard	Job role	Who owns the standard
SKASS3	Help to manage conflict	Help to manage and resolve conflict	Senior Steward	SkillsActive
SKASS4	Control and manage people at a spectator event for further action	Intervene to control and manage people at a spectator event	Senior Steward	SkillsActive
SKASS5	Deal with incidents	Deal with incidents at a spectator event	Senior Steward	SkillsActive
CFACSD8	Work with others to improve customer service	Work with others to improve customer service	Senior Steward	CfA
SKASS7	Prepare stewards and venues for spectator events	Prepare stewards and venues for spectator events	Senior Steward	SkillsActive
SKASS8	Maintain stewarding in designated areas and deal with incidents	Manage and maintain stewarding in designated areas	Senior Steward	SkillsActive
SKASS9	Manage information for action and decision making	Manage information for action and decision making	Senior Steward	SkillsActive

SKASS23	NEW	Manage risks in crowded places	Senior Steward / Safety Officer	SkillsActive
CFAM&LDD2	Develop and sustain productive working relationships with stakeholders	Develop and sustain productive working relationships with stakeholders	Senior Steward	CfA
SKAOP13	Support the efficient use of resources	Support the efficient use of resources	Senior Steward	SkillsActive
CFAM&LAA2	Develop your knowledge, skills and competence	Develop your knowledge, skills and competence	Senior Steward	CfA
CFACSC5	Monitor and solve customer services problems	Monitor and solve customer services problems	Senior Steward	CfA

Spectator Safety NOS for Safety Officer job roles

Unique Reference Number	Existing title of the standard (2014/15 review)	Proposed title of the standard	Job role	Who owns the standard
SKASS9	Manage information for action and decision making	Manage information for action and decision making	Safety Officer Senior Steward	SkillsActive
CFAM&LDD2	Develop and sustain productive working relationships with stakeholders	Develop and sustain productive working relationships with stakeholders	Safety Officer Senior Steward	CfA
CFAM&LAA2	Develop your knowledge, skills and competence	Develop your knowledge, skills and competence	Safety Officer Senior Steward	CfA
CFACSC5	Monitor and solve customer services problems	Monitor and solve customer services problems	Safety Officer Senior Steward	CfA
SKASS14	Plan for the safety of people at a spectator event	Plan for the safety of people at a spectator event	Safety Officer	SkillsActive

SKASS15	Manage the safety of people at a spectator event	Manage the safety and security at an event	Safety Officer	SkillsActive
SKASS16	Develop, implement and review policies and procedures	Develop, implement and review policies and procedures	Safety Officer	SkillsActive
SKASS19	Manage the use of physical resources	Manage resources for safety and security at spectator events	Safety Officer	SkillsActive
SKASS23	NEW	Manage risks in crowded places	Senior Steward / Safety Officer	SkillsActive
SKASS24	NEW	Manage initial response to a significant or major incident and plan for resilience	Safety Officer	SkillsActive
CFAM&LDA2	Recruit, select and retain people	Recruit, select and retain people	Safety Officer	CfA
CFAM&LDC2	Support individuals' learning and development	Support individuals' learning and development	Safety Officer	CfA
CFAM&LCA1	Identify and evaluate opportunities for innovation and improvement	Identify and evaluate opportunities for innovation and improvement	Safety Officer	CfA
SKAOP12	Allocate and monitor the progress and quality of your work in your area of responsibilities	Allocate and monitor the progress and quality of your work in your area of responsibilities	Safety Officer	SkillsActive

CFAM&LFA5	Manage projects	Manage projects	Safety Officer	CfA
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